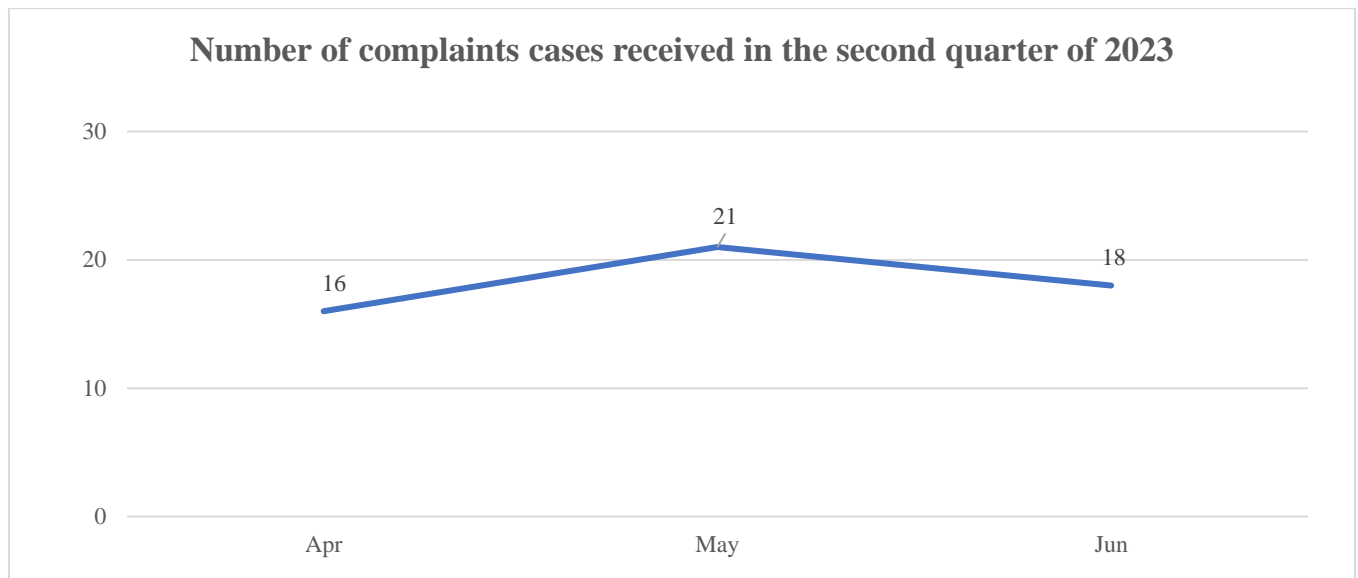


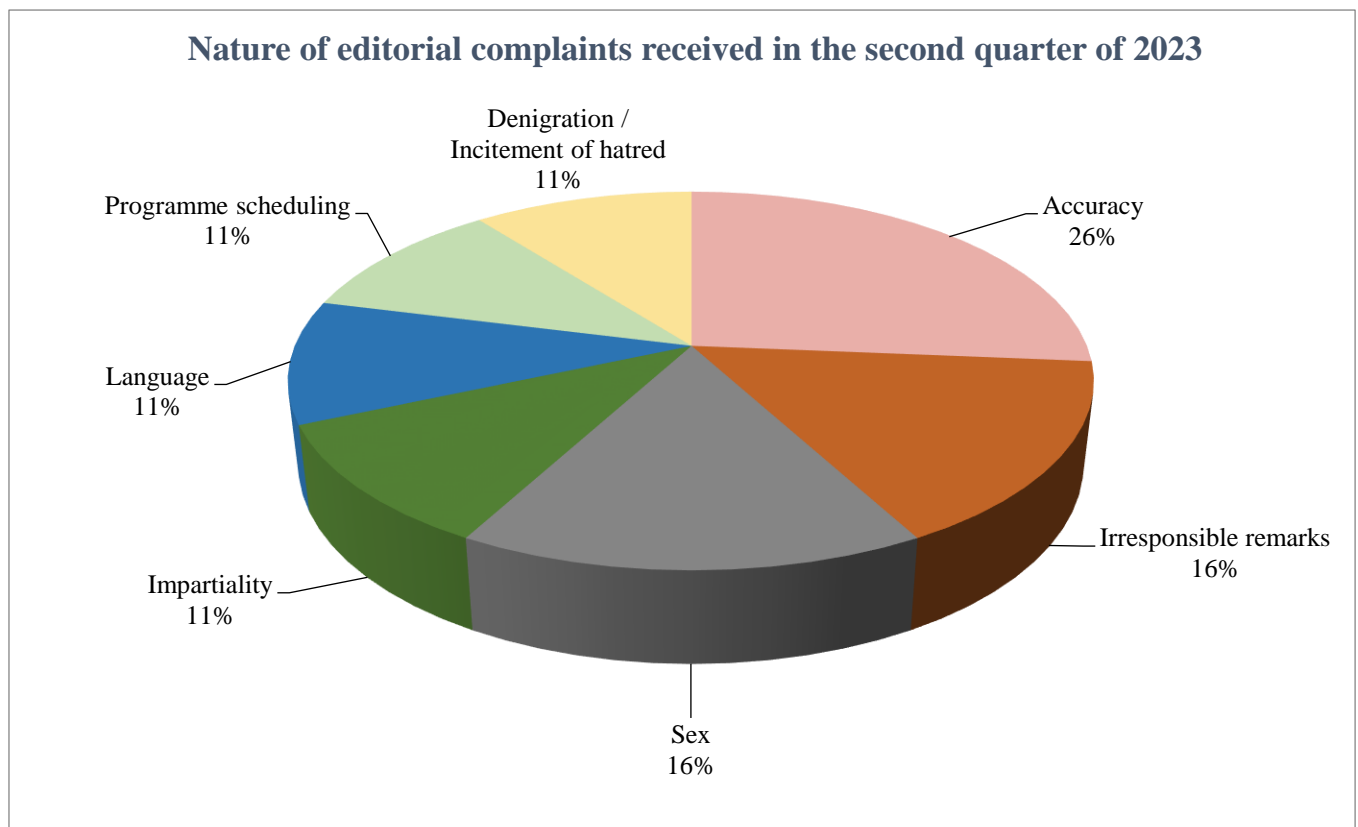
## Summary of Programme-related Complaints Received by RTHK (Second Quarter of 2023)

### A. Statistical information

#### 1. Number of complaint cases received



#### 2. Nature of editorial complaints



## B. Highlights of Major Editorial Complaints

Programme/ Subject	Broadcast/ Publication Date and Channel/ Platform	Case Particulars
“Brunch with Noreen”	21.4.2023 Radio 3 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complaint against the guest host using vulgar words.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>The other host immediately flagged the inappropriate language, and online archive has been updated.</li> </ul>
“Healthpedia”	26.4.2023 Radio 1 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complaint against the guest doctor for his unsuitable remarks.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>Some of the guest's views were inappropriate. The host has been reminded to provide a balanced perspective and make corrections as necessary.</li> </ul>
Weather Report	26.5.2023 Chinese News and Current Affairs / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complaint against mispronouncing the name of a location twice.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>The online archive has been updated and the newsreader has been reminded to be more alert.</li> </ul>
“Made in Hong Kong”	12.6.2023 Radio 2 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complaint against the host's Cantonese pronunciation.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>The host's pronunciation can be improved. Relevant training will be strengthened.</li> </ul>

## C. Complaints Processed by the Communications Authority

- Nil