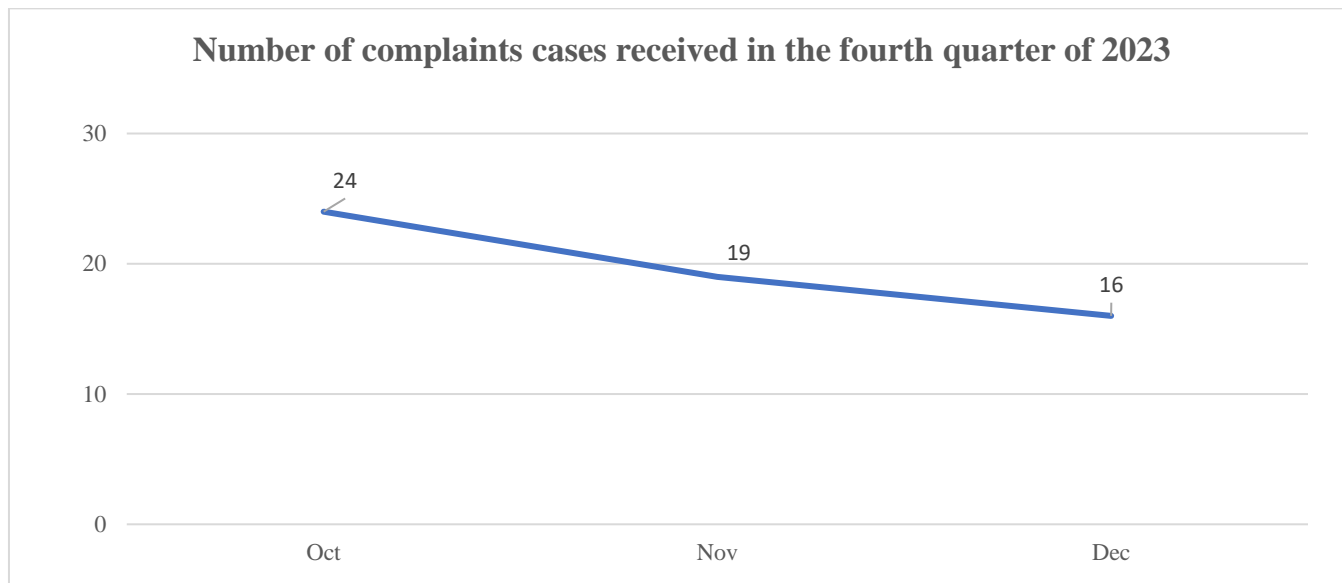


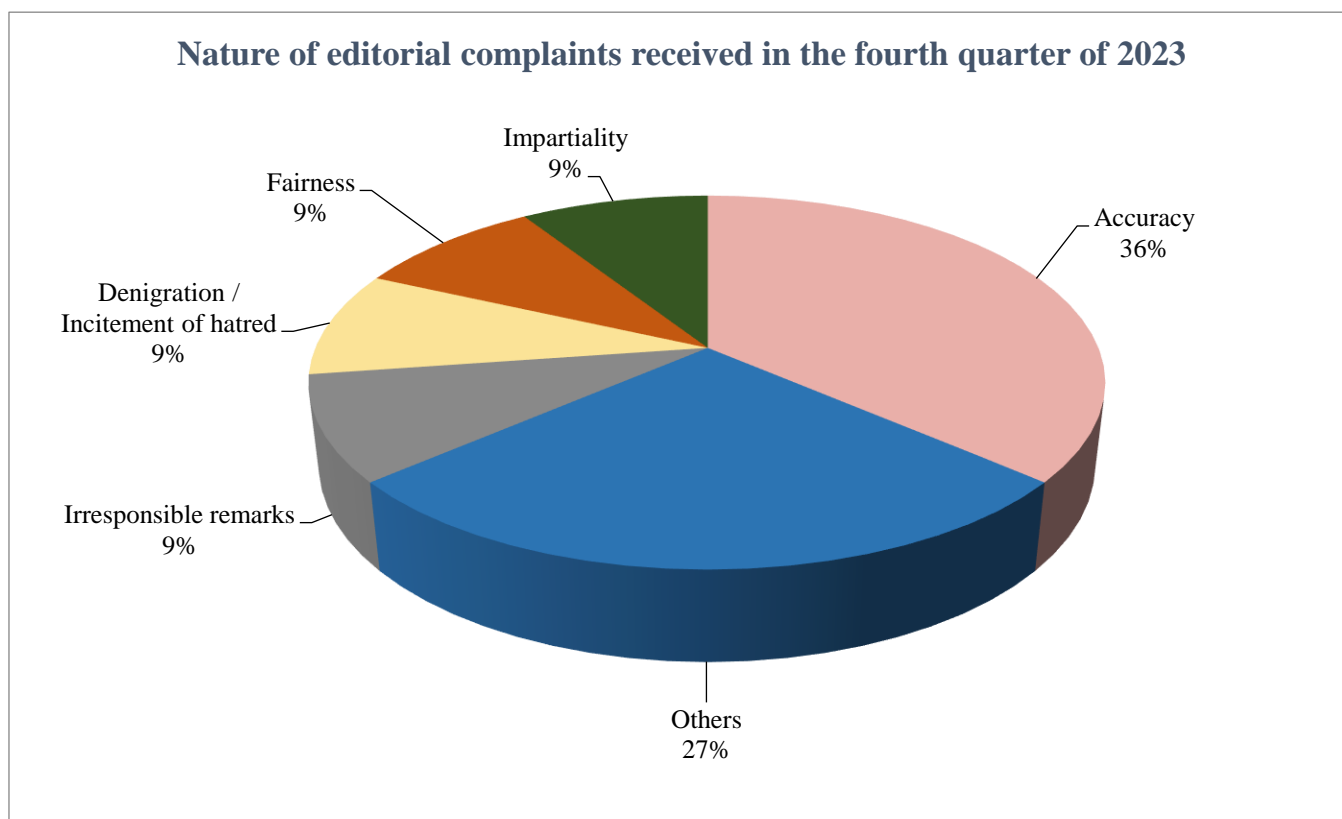
Summary of Programme-related Complaints Received by RTHK (Fourth Quarter of 2023)

A. Statistical information

1. Number of complaint cases received



2. Nature of editorial complaints



B. Highlights of Major Editorial Complaints

Programme/ Subject	Broadcast/ Publication Date and Channel/ Platform	Case Particulars
“Yes We Can”	8.10.2023 Radio 1 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> The programme broadcast a song that was alleged of insulting patients. <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> The song was chosen merely because of the song title, with no intention of insulting.
Traffic news	1.11.2023 Chinese Programme Service / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> Complained against the inaccurate traffic news content. <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> The relevant content of online archive had been corrected immediately.
Online news	14.11.2023 Chinese News and Current Affairs Unit/ Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> The result of a tennis match was reported erroneously. <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> The related content had been amended promptly.
“Happy Daily”	11.12.2023 Radio 1 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> Complained against the programme host for speaking in a reckless manner. <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> No relevant utterance concerning the designated topic was identified.

C. Complaints Processed by the Communications Authority

Date of Decision	Programme (Broadcast Date)	No. of Complaints	Substance of Complaints	Sanction
9.11.2023	“Brunch with Noreen” (21.4.2023)	1	Language: A guest speaker uttered a vulgar expression in the programme.	Advice