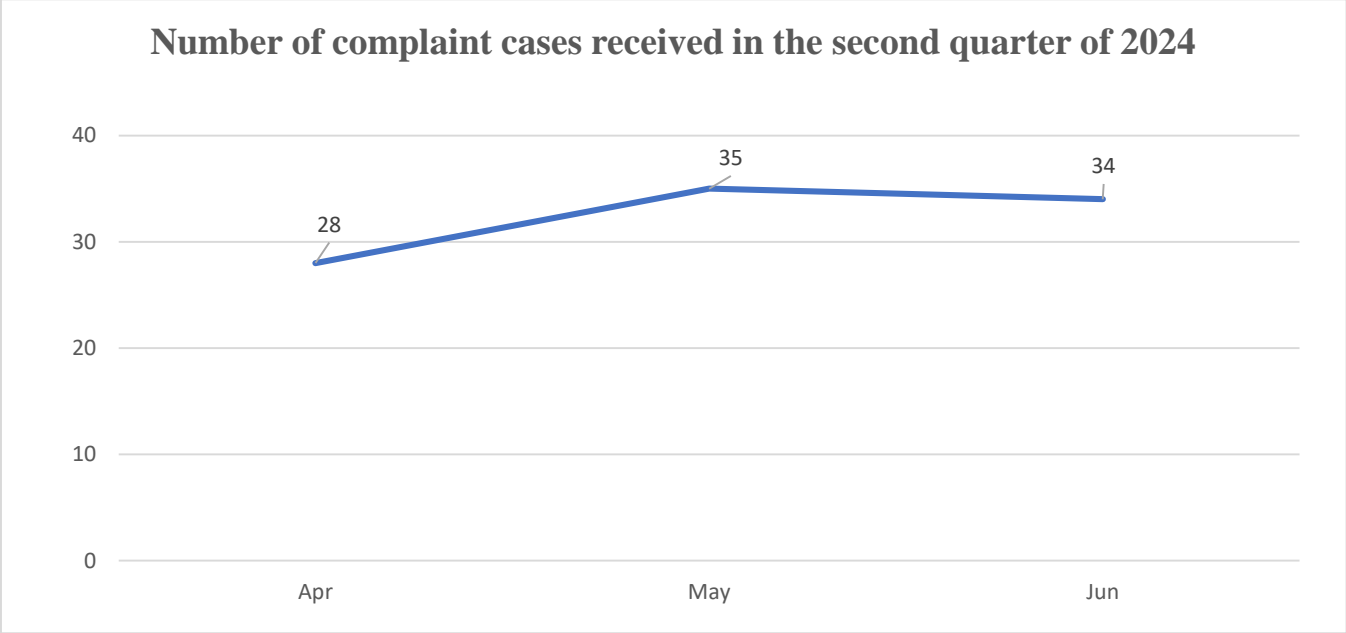


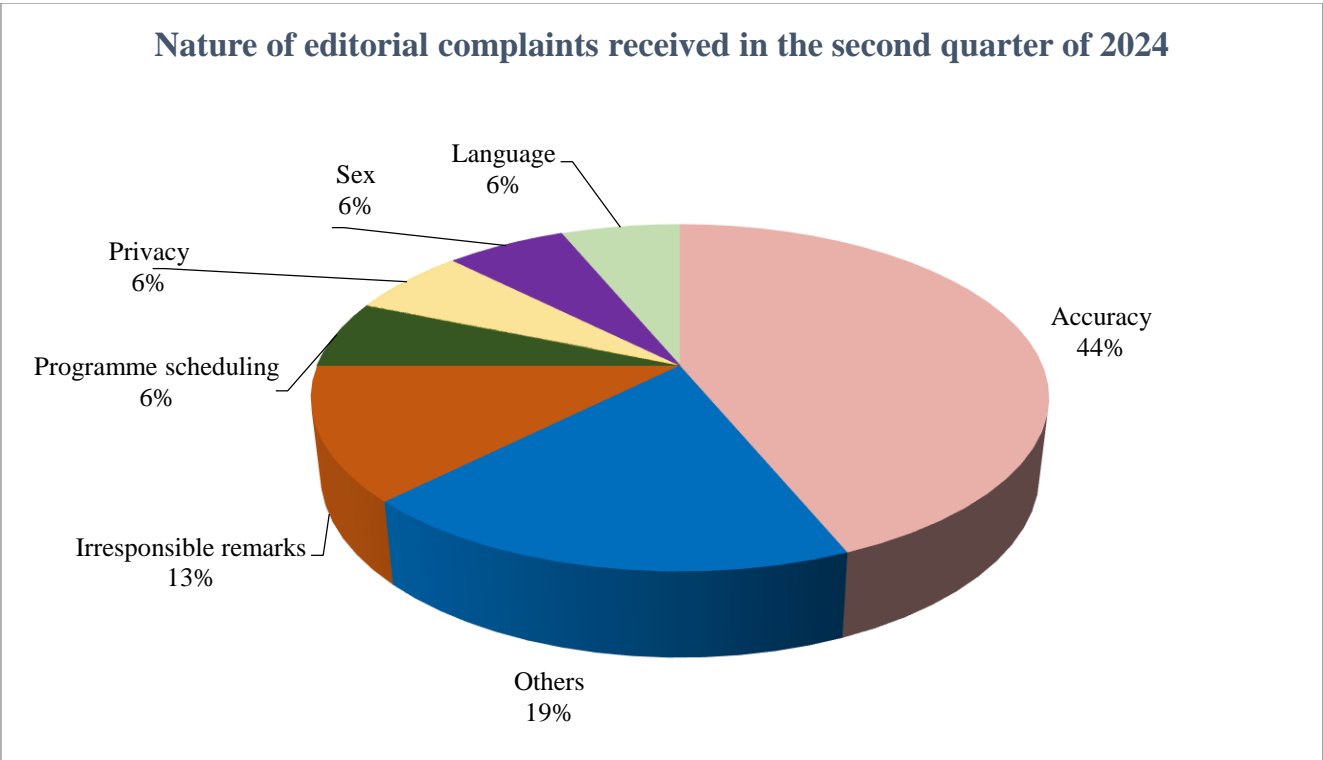
**Summary of Programme-related Complaints Received by RTHK**  
**(Second Quarter of 2024)**

**A. Statistical information**

1. Number of complaint cases received



2. Nature of editorial complaints



## B. Highlights of Major Editorial Complaints

Programme/ Subject	Broadcast/ Publication Date and Channel/ Platform	Case Particulars
“ITTF Men's and Women's World Cup 2024”	18.4.2024 Education & Recreation / TV	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complained against the broadcasting arrangement.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>In addition to focusing on broadcasting the matches of the national team and the Hong Kong team, other matches are also broadcast.</li> </ul>
“eZone”	2.5.2024 (Date received) Radio 1 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complained against the programme archive in Apple Podcast had not been uploaded.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>The programme has updated the Podcast link. Users can listen to the latest content by re-searching the programme or resubscribing.</li> </ul>
“Siubo and Dominic”	11.5.2024 Radio 1 / Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complained against the programme changes.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>RTHK reviews and updates the programming across its various channels regularly.</li> </ul>
Online news	5.6.2024 Chinese News and Current Affairs Unit/ Radio	<p><i>Complaint substance:</i></p> <ul style="list-style-type: none"> <li>Complained against a typo in an online news headline.</li> </ul> <p><i>Investigation findings:</i></p> <ul style="list-style-type: none"> <li>The typo in the news headline was identified and promptly fixed.</li> </ul>

## C. Complaints Processed by the Communications Authority

- Nil